Duo Security: Provider Tips

As always please refer to the UCHealth Duo Security landing page for all other information and documentation.
https://www.uchealth.org/employees/duo-security/

- If you are already using Duo as part of Epic e-PCS workflows and/or you participated in our Duo "pilot" project earlier in the year, you are registered already and good to go. This one single registration will work for all use cases at UCHealth—e-PCS, MyApps when working remotely, and anything new in the future.
- If you already have Duo installed on your mobile device because you use it at another health system, you simply need to add the UCHealth account it, per the main documentation. Duo will automatically toggle between an unlimited number of account and all you have to worry about is tapping "Approve" (or "Deny") when you receive authentication notifications.
- You have an option to check a box to "remember" you for 30 days and bypass Duo. This is appropriate to check on trusted Mac's/PC's you use at home for example, but not on for example a PC at a hotel business office you might use in a pinch. You will see this checkbox option after you login with username and password and you then see the Duo prompt.
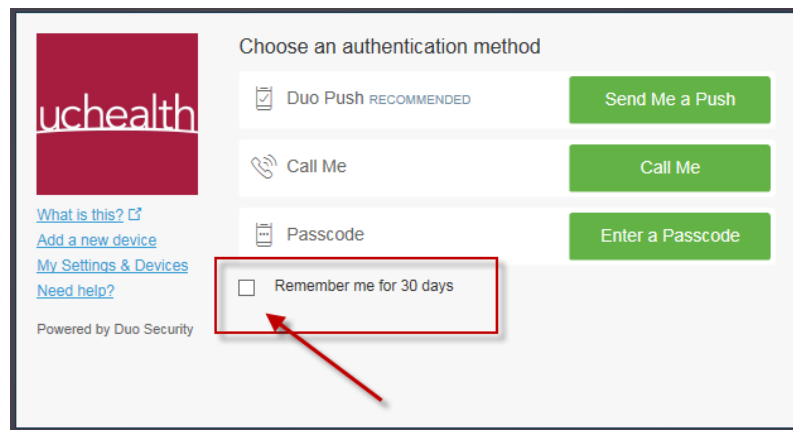
- In order to maintain provider efficiency in clinical areas that would otherwise be considered to be on "external" networks, UCHealth has taken steps to exclude these locations from Duo security policy. These locations include "Community Connect" clinics and UCDenver and CUMedicine locations. We still strongly recommend providers working in these locations to enroll in Duo as it will still be required when working from home, the airport, coffee shop, etc.
- Need to update your enrollment because you replaced your phone? Or, would you like to add additional backup devices like a tablet or landline? Please review our documentation links at https://www.uchealth.org/employees/duo-security/

Mobile phone setup and registration
>> Set up DUO on your mobile phone
Changed or updated your mobile phone?
>> Register your new phone
Want to add additional or backup devices to your DUO profile?
>> Get instructions