

#### HOSPITAL TRANSFORMATION PROGRAM

### COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

#### **ACTION PLAN TEMPLATE**

#### I. Instructions and Timeline

Hospitals interested in participating in the Hospital Transformation Program (HTP) must engage organizations that serve and represent the broad interests of the community, including clinical providers, to identify community needs and resources to inform their applications to the HTP. Hospitals should utilize existing forums and collaborations already in place, such as health alliances, when possible, rather than establishing new forums of engagement.

Potential program participants must submit a Community and Health Neighborhood Engagement (CHNE) Action Plan, to outline how they will conduct the CHNE process. In completing this document, hospitals should review the requirements for CHNE outlined in the CHNE Requirements document and the CHNE Hospital Guidebook to ensure compliance.

In particular, the State will be reviewing proposed Action Plans to ensure:

- The process will be adequately inclusive of organizations that serve and represent the broad interests of the community and that no key stakeholders are excluded;
- There is a plan for proactive recruitment as needed and addressing any gaps in participation;
- The hospital has obtained letters from its local RAE at least two other community organizations expressing that they are aware of the Action Plan and that they intend to participate in the CHNE process (hospitals will be expected to reach out to the Department to seek assistance if they experience difficulties in obtaining these letters);
- Existing forums and collaborations already in place will be leveraged as reasonably feasible and the hospital has obtained letters from coalition and meeting coordinators expressing that they are aware of the Action Plan and that they intend to participate in the CHNE process (hospitals will be expected to reach out to the Department to seek assistance if they experience difficulties in leveraging existing coalitions and meetings);



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- A diverse enough range of venues, locations, times and manners for engagement will be provided to ensure a meaningful opportunity for participation;
- Opportunities for engagement will be held at regular intervals;
- The venues for engagement will provide opportunities for information to be shared out and input to be received;
- There is a plan for providing adequate notice of engagement opportunities and for providing updates; and
- The program participants have identified or have a process planned for identifying existing Community Health Needs Engagement or other data to complete an evidence-based environmental scan, including identifying community needs and existing resources and gaps.

Action Plans must be submitted in .pdf form with all supporting documentation via e-mail by November 30, 2018 at 5pm to the CO HTP email address <a href="COHTP@state.co.us">COHTP@state.co.us</a>. Plans received after this deadline will not be considered and hospitals will be expected to begin implementing their plans immediately following submission, or earlier.

Following the submission date, the State will review the Action Plans. The plans will not be scored. However, the State will work collaboratively with participants in December 2018 to refine plans as needed to reflect a CHNE process with which both the participant and the State are comfortable.



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#### **II. Contact Information**

Please provide the legal name, address and Medicaid ID number for the hospital for which this Action Plan is being submitted, as well as a name, address and title for a hospital executive with signatory authority to whom official correspondence should be addressed.

Hospital Name	University of Colorado Anschutz Medical Campus (University of Colorado Hospital Authority)
Hospital Medicaid ID Number	
Hospital Address	12605 E 16 <sup>th</sup> Avenue
	Aurora CO 80045-2545
Hospital Executive Name	Barbara Carveth
Hospital Executive Title	Chief Financial Officer
Hospital Executive Address	12401 E 17 <sup>th</sup> Ave, Mail Stop F448
	Aurora CO 80045-2603
Hospital Executive Phone Number	720-848-7773
Hospital Executive Email Address	Barbara.Carveth@uchealth.org

Please provide a primary and secondary point of contact for this Action Plan

Primary Contact Name and Title	Roberta Capp, Medical Director Care Transitions
Primary Contact Address	12401 E 17th Ave, Mail Stop B255
Primary Contact Phone Number	720-848-4398
Primary Contact Email Address	Roberta.capp@uchealth.org
Secondary Contact Name and Title	Amanda Van Andel
Secondary Contact Address	120605 E 16 <sup>th</sup> Ave, Aurora CO 80045
Secondary Contact Phone Number	720-553-4530
Secondary Contact Email Address	Amanda.vanandel@uchealth.org



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#### **III. Engagement Strategy**

With the following responses, please outline your strategy for engaging community organizations as you identify community needs and plan for your participation in the Hospital Transformation Program. Hospitals are required to solicit and incorporate into their planning and applications input from a broad cross-section of the community and Health Neighborhood<sup>1</sup>, including clinical providers and organizations that serve and represent the broad interests of the community and those specific to HTP priority populations and project topics, including but not limited to:

- Regional Accountable Entities (RAEs);
- Local Public Health Agencies (LPHAs);
- Mental Health Centers;
- Community Health Centers, including Federally Qualified Health Centers and rural health centers;
- Primary Care Medical Providers (PCMPs);
- Regional Emergency Medical and Trauma Services Advisory Councils (RETACs);
- Long Term Service and Support (LTSS) Providers;
- Community organizations addressing social determinants of health;
- Health Alliances; and
- Consumer advocates/advocacy organizations

III.a. Please use the space below to explain how organizations that serve and represent the broad interests of the community will be engaged in the CHNE process. The following Please include in your response:

- What community organizations you intend to engage and how you will ensure participation aligns with HTP priority populations and project topics;
- Your plan for outreach;
- Any gaps you expect as you engage the community and your plan for addressing those gaps; and
- What existing coalitions and meetings you intend to leverage and your collaborative plan for doing so (hospitals should develop this plan collaboratively with the coalition and / or meeting coordinator). If you do not plan to leverage

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<sup>&</sup>lt;sup>1</sup> Health Neighborhood providers include: specialty care, LTSS providers, Managed Service Organizations and their networks of substance use disorder providers, hospitals, pharmacists, dental, non-emergency medical transportation, regional health alliances, public health, Area Agencies on Aging, Aging and Disability Resources for Colorado, and other ancillary providers such as Colorado Crisis Services vendors.

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existing forums, please provide an explanation. Please submit letters from the coalition or meeting coordinators of any coalition / meeting you intend to leverage expressing that they are aware of the Action Plan and that they intend to participate in the CHNE process;

Response (Limited to 500 words or less)

The University of Colorado Anschutz Medical Campus will partner with UCHealth facilities and other health care hospitals in close geographic proximity in order to assure ease of interaction with community stakeholders in conducting the HTP Community Health Needs Engagement (CHNE). We will work closely with the Regional Health Connectors (RHC), Regional Accountable Entities (RAE), Local Public Health Agencies (LPHAs), health alliances; Federally Qualified Health Centers (FQHCs) and Community Mental Health Centers (CMHCs).

University of Colorado Anschutz Medical Campus will leverage the existing Denver Metro Public Health and Health System Collaborative meeting convened by the Colorado Health Institute (CHI) to explore ways to align CHNA-HTP-CHNE discussions and complete the environmental scan. This existing meeting, which includes LPHAs and health systems, will utilize the current community health needs assessment (CHNA) and HTP priority areas to guide the HTP CHNA-E process. The Denver Metro public Health and Health System collaboratively will explore extending invitations to key partner organizations, including FQHCs, Alliances, and RAEs, to allow community participation into the environmental scan process. University of Colorado Anschutz Medical Campus will leverage existing community forums in collaboration with Aurora Health Access and Tri-County (RHC), to maximize communication and receipt of feedback on the HTP priority areas. University of Colorado Anschutz Medical Campus will collaborate with Tri-County and Aurora Health Access in conducting the environmental scan and seeking community organization/citizen feedback.

In parallel to the Denver Metro Public Health and Health System Collaborative meeting, University of Colorado Anschutz Medical Campus identified additional keypartner stakeholders based on Medicaid population utilization numbers for its emergency departments, medical/surgical inpatient units, and obstetrics and neonatal units, and will schedule operational/working group meetings on a monthly to quarterly basis with the following organizations:

- **Metro Community Provider Network:** the largest FQHC in Aurora, serving a high number of Medicaid clients that utilize the University of Colorado Anschutz Medical Campus's ED and inpatient units.
- **CU Medicine:** Will be opening a safety net clinic aimed at caring for Medicaid clients that live in Aurora. In addition, CU Medicine evaluates all complex maternal fetal medicine cases, including those who have co-occurring severe



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mental illness (PROMISE clinic) and substance use disorder (Addiction Consultative Services).

- **Aurora Mental Health:** the largest community mental health center. AuMH and the University of Colorado Anschutz Medical Campus have a longstanding partnership in collaborating on several MH/SUD programs.
- Comitis, Mile High Behavioral Health, Aurora Resource Day Center, and Colorado Coalition for the Homeless: we evaluate a large number of Medicaid clients that are homeless. For the first 8 months of 2018, the hospital discharged approximately 500 homeless clients to a shelter. We will be examining the care gaps of the homeless population under vulnerable and high utilizer populations in collaboration with the aforementioned stakeholders.

Throughout the community, health needs assessment-engagement process we hope to collaborate with the Colorado Community Health Network (CCHN) on identifying key safety net clinics and collaborating on data analysis/environmental scan needs.

At this time we have found gaps in collaborating with all 10 organizations listed in the HTP action plan template. We are actively seeking new partnerships and working with our Regional Health Connector, RAE, and partners to achieve the HTP goals.

Please include letters from your local RAE and at least two other, different types of community organizations, such as:

- LPHAs;
- Mental Health Centers;
- Community Health Centers;
- PCMPs;
- RETACs;
- LTSS Providers;
- Consumer advocates or advocacy organizations; and
- Community organizations addressing social determinants of health.

The letters should express that they are aware of the Action Plan and that they intend to participate in the CHNE process.

III.b. Please use the space below to describe strategies you will undertake to maximize participation. Please include in your response:

 An outline of the types of activities you have planned and their expected frequency; Community and Health Neighborhood Engagement Action Plan TemplateColorado Hospital Transformation Program Community And Health Neighborhood Engagement Action Plan Template

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- How participation will be facilitated;
- Your plan for noticing activities; and
- Your plan for sharing out updates.

Response (Limited to 250 words or less)

In order to create this action plan, we held meetings in person or via phone with each one of the aforementioned community organizations to disseminate information related to the hospital transformation program, and educate our community partners about the goals of this new hospital Medicaid value based program. We also discussed the development of this action plan in collaboration with the aforementioned community organizations.

Moving forward, we will leverage the Colorado Health Institute as a convener organization, to schedule monthly meetings to conduct the HTP environmental scan activity. We will explore the ability to support the Colorado Health Institute in aggregating and aligning datasets/goals from other agencies as it pertains to the five hospital transformation priority areas. The Denver Metro Public Health and Health System Collaborative will make recommendations to the appropriate data owners on common date elements that hospitals, clinic partners, and LPHAs require in order to fully understanding care gaps under the five HTP priority areas.

On a quarterly basis, through the Patient Improvement Advisory Committee (PIAC) hospital representatives will disseminate findings from the HTP to gain broader community stakeholder feedback. Meeting invitations will occur via email.

In addition, University of Colorado Anschutz Medical Campus, will convene ongoing smaller operations workgroup meetings with the clinical partners to further understand current gaps in care. These meetings will be set up between organizations via email invitations.

The mid-point report will describe findings from the community health needs assessment-engagement process that will be publicly available on HCPF's website.

III.c. Please use the space below to provide an overview of the process and methods that will be used to conduct community assessments, including the sources and information that will be used to identify community health needs and service levels available. Please address in your response:

• Known CHNAs and other data sources you can utilize, noting any known or expected gaps specific to HTP priority populations and project topics;



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- Data sources available from partners; and / or
- Where you intend to find data sources specific to HTP priority populations and project topics.

#### Response (Limited to 250 words or less)

UCHealth is developing an internal data workgroup with representatives from University of Colorado Anschutz Medical Campus departments and will help us identify measure and track key care gaps as defined by the HTP. University of Colorado Anschutz Medical Campus actively participates in the LPHA community health needs assessment and will utilize this information when aggregating the various data-sources.

Through the Colorado Health Institute, we hope to explore the ability to have central convener aggregate findings from various datasets. In the event that this is not possible, UCHealth will aggregate and analyze available hospital EHR data, community partner EHR data, community health needs assessment reports (recently conducted by public health departments and hospitals), RAE, and health alliance reports.

UCHealth is exploring processes of identifying standards in data sharing (i.e., BAA, DUA needs) and resources associated with such data sharing legal requirements. We hope to initiate conversations based on utilization data sources (EHR/claims), but add a qualitative component to the analysis via the hospital-community group interactions.

III.d. Please use the space below to describe expected challenges and potential solutions to engaging community organizations in the CHNE process.

#### Response (Limited to 250 words or less)

We would like to leverage ongoing partnership meetings to avoid community meeting fatigue. As we meet with larger convener groups and stakeholders, we may change our meeting infrastructure, including meeting frequency, to reflect feedback received from the community organizations.

We understand that despite our best efforts to engage with community organization partners, that we may have missed key community organizations that we should meet and discuss future partnership opportunities. We hope to explore the utilization of the RAE, state, LPHA, health alliances, and RHC, as a means to disseminate findings related to hospital work and determine future additional partnerships, as they relate to the HTP CHNA-E and/or HTP program development phase



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In depth data aggregation, exchange and analysis are quite time consuming and the CHNE timeline may not accommodate for such activities to take place in way that will appease all stakeholders. We will work closely with our stakeholders, legal department, and data departments to understand and report on limitations associated with conducting such activities.



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#### VI. Additional Information (Optional)

You may use the space below to provide any additional information about your planned CHNE process.

Response (Limited to 250 words or less)

UCHealth is interested in learning about other community networking meetings, and in developing relationships with organizations that want to partner with UCHealth Anschutz Medical Campus in conducting the HTP mid-point report.

We are open to collaborating with the agencies listed in the Action Plan template. If you belong to an agency that wants to collaborate and participate in the HTP process, please contact the UCHealth Anschutz Medical Campus representative listed in this application. Our goal is to develop a robust community health needs assessment-environmental scan.





# HOSPITAL TRANSFORMATION PROGRAM COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

## LETTER OF INTENT TO PARTICIPATE TEMPLATE COMMUNITY ORGANIZATIONS

November 1, 2018

To Whom It May Concern,

I am pleased to confirm that Aurora Mental Health Center intends to participate in the Community Health Neighborhood Engagement Process being undertaken by University Colorado Hospital-Aurora as it plans for its participation in the Hopsital Transformation Program.

Aurora Mental Health Center is a (please select one):	
	Regional Accountable Entity
	Local Public Health Agency
	X Mental Health Center
	Federally Qualified Health Center
	Rural Health Center
	Other Community Health Center
	Primary Care Medical Provider
	Regional Emergency Medical and Trauma Services Advisory Council
	Long Term Service and Support (LTSS) Provider
	Community organization addressing social determinants of health;
	Health Alliance
	Consumer advocate / advocacy organization
	Other [PLEASE DESCRIBE]



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Aurora Mental Health Center is a private, nonprofit community mental health center serving the City of Aurora since 1975. We utilize proven programs and services to help people cope with mental illnesses and attain good mental health.

In 2017, our 542 full and part-time staff, who speak 48 languages, served more than 26,000 people of all ages, races, and backgrounds. In this time, we answered over 106,000 calls to the Center and trained over 2,300 first responders and community members in services such as Mental Health First Aid and Crisis Response Training.

We spend 81 cents of every dollar directly on services to our clients. Our therapists, psychologists, nurses and psychiatrists provide individual, group and family counseling, medication-focused care, substance use and recovery services, crisis services, and a variety of supportive services that help people navigate the challenges they face in their lives.

Services are provided through 45 unique programs in 15 counseling centers, 10 residential facilities, 14 sites integrated with primary medical care, in public schools, through county human service departments, in criminal justice settings, in homes and foster homes, and at other community locations.

We respond to emergencies and crises 24 hours a day, 7 days a week at our walk-in crisis center, in our Crisis Stabilization Unit, and through mobile crisis response in the community.

Aurora Mental Health Cente has reviewed the Community Health Neighborhood Engagement action plan provided by University Colorado Hospital-Aurora and intends to participate in the Community Health Neighborhood Engagement Process. Our goal is to align resources and care for Medicaid clients that are common to both organizations. We plan to meet with UCH-A on a regular basis to explore care gaps and ways to improve transitions of care for our common patients via implementation of clinical-care transitions programs.

Any questions should be directed to Heather Dolan at 303-617-2313 or at heatherdolan@aumhc.org.

Sincerely.

Kelly Phillips-Henry, PsyD, MBA

CEO





To Whom It May Concern,

I am pleased to confirm that Colorado Access intends to participate in the Community Health Neighborhood Engagement Process undertaken by UCHealth, at both the Anschutz Medical Campus and Highlands Ranch Campus, as they plan for their participation in the Hospital Transformation Program.

#### Colorado Access is a (please select one):

X	Regional Accountable Entity
	Local Public Health Agency
	Mental Health Center
	Federally Qualified Health Center
	Rural Health Center
	Other Community Health Center
	Primary Care Medical Provider
	Regional Emergency Medical and Trauma Services Advisory Council
	Long Term Service and Support (LTSS) Provider
	Community organization addressing social determinants of health;
	Health Alliance
	Consumer advocate / advocacy organization
П	Other

Colorado Access has reviewed the Community Health Neighborhood Engagement action plans provided by the UCHealth and intends to participate in the Community Health Neighborhood Engagement Process. Colorado Access looks forward to participating in the HTP CHNE process, as it will build upon an existing partnership with UCHealth. This work will further strengthen systems of care between the hospitals and the RAE to both coordinate care and improve health for vulnerable populations, people with significant health issues, including behavioral health and substance use diagnoses, and those at risk of being higher utilizers of our systems. Colorado Access will participate in meetings of the Metro Denver Public Health and Health System Partners by the Colorado Health Institute to address HTP CHNE across the Metro Denver Region. Colorado Access will also leverage our community health assessment process to align with HTP CHNE as much as possible. Additionally, we will work with local hospitals to identify the data requested of HCPF to inform this process.

Please direct any questions to Daniel Obarski (daniel.obarski@coaccess.com) or Kimberly Nordstrom (kim.nordstrom@coaccess.com).

Robert Bremer, M.A., L.P.C., Ph.D.
Vice President, Integrated Care

800-511-5010

coaccess.com



#### **HOSPITAL TRANSFORMATION PROGRAM**

#### COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

#### LETTER OF INTENT TO PARTICIPATE TEMPLATE

#### **COMMUNITY ORGANIZATIONS**

11/13/2018

To Whom It May Concern,

I am pleased to confirm that **Metro Community Provider Network** intends to participate in the Community Health Neighborhood Engagement Process being undertaken by **University of Colorado Hospital**, **Anschutz Medical Campus** as it plans for its participation in the Hopsital Transformation Program.

Metro Community Provider Network is a (please select one):

#### X Federally Qualified Health Center

Metro Community Provider Network (MCPN) is a 501(c) (3) Federally Qualified Health Center (FQHC) with a 29-year history of providing primary care and other health-related services in a community-based setting. Established in 1989 in response to the primary health care needs of the medically indigent population in the Denver area, MCPN has the largest population base of any FQHC in Colorado and provides primary care, dental, pharmacy, behavioral health, health education and outreach and enrollment services in accordance with its mission.

Metro Community Provider Network has reviewed the Community Health Neighborhood Engagement action plan provided by University of Colorado Hospital, Anschutz Medical Campus and intends to participate in the Community Health Neighborhood Engagement Process.

- 1. To align our organization's health priority areas with UCHA's HTP priority areas as it relates to data sharing and care coordination activities.
- 2. We will participate in workgroup meetings with UCHealth representatives on a monthly to quarterly basis.

Any questions should be directed to **Heather Logan, MCPN Director of Population Health Heather.Logan@mcpn.org** 

Sincerely.

Ben Wiederholt, FACHE President and CEO MCPN Administration

3701 South Broadway Englewood, CO 80113

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#### HOSPITAL TRANSFORMATION PROGRAM

### COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

### COMMUNITY ORGANIZATIONS

November 21, 2018

To Whom It May Concern,

I am pleased to confirm that Tri-County Health Department (TCHD) intends to participate in the Community Health Neighborhood Engagement (CHNE) Process being undertaken by UCHealth in our service area, including **University of Colorado Anschutz Medical Campus** as they plan for their participation in the Hopsital Transformation Program.

Tri-County Health Department is a (please select one):	
	Regional Accountable Entity
X	Local Public Health Agency
	Mental Health Center
	Federally Qualified Health Center
	Rural Health Center
	Other Community Health Center
	Primary Care Medical Provider
	Regional Emergency Medical and Trauma Services Advisory Council
	Long Term Service and Support (LTSS) Provider
	Community organization addressing social determinants of health;
	Health Alliance
	Consumer advocate / advocacy organization
	Other [PLEASE DESCRIBE]

Tri-County Health Department is the largest local public health department in Colorado serving



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about 1.5 million residents. TCHD's mission is to promote, protect and improve the lifelong health of individuals and communities in Adams, Arapahoe and Douglas Counties through the effective use of data, evidence-based prevention strategies, leadership, advocacy, partnerships and the pursuit of health equity.

Tri-County Health Department has reviewed the Community Health Neighborhood Engagement action plan provided by **University of Colorado Anschutz Medical Campus** within our jurisdicion, and intends to participate in the Community Health Neighborhood Engagement Process.

TCHD has a long-standing history of partnership and collaboration with **University of Colorado Anschutz Medical Campus**, which has included participation in our community health assessment processes (CHA/CHNA) for our organizations, public health programs/campaigns to address mental health, and participating in other collaboratives within our jurisdiciation. The data from our CHA/CHNA processes will be utilized during the CHNE process. We understand that, the Metro Denver Public Health and Hospital System Partnership facilitated by Colorado Health Institute, will coordinate many of the engagement opportunities throughout the region. TCHD will also share data and information that can inform this work and work with **University of Colorado Anschutz Medical Campus** to identify HCPF data which could be helpful for the process.

Any questions should be directed to Wendy Nading (<u>wnading@tchd.org</u>) or Patty Boyd (<u>pboyd@tchd.org</u>)

Sincerely,

John M. Douglas, Jr., MD

John M. Langlas. Jr., Md

**Executive Director** 





November 26, 2018

To Whom IT May Concern

On behalf of the Aurora Health Alliance (AHA) Board and our members, I am delighted to provide this letter of intent for the Hospital Transformation Program (HTP) Community Health Neighborhood Engagement (CHNE) process proposed by University of Colorado – Anschutz (UCH-A). **AHA will gladly promote, support, and participate in this process** as the program's overall goals align with our mission of "collaboratively improving access to care and creating a healthier Aurora, with a focus on our most vulnerable and underserved residents."

Aurora Health Alliance (AHA) is a community-based health alliance that has been working in and for and for Aurora since 2009. Our mission includes three goals: expand access, increase coverage, and build collaboration. UCH-A has been a valued community partner since we were founded, not only providing financial support, but also helping identify gaps and challenges in Aurora's health system and working collaboratively to address them. Recent areas of focus where UCH-A has played a lead role include access to specialty care, Emergency Medicaid application, use of free-standing emergency rooms, and vulnerable seniors.

AHA has reviewed the CHNE action plan provided by UCH-A, and fully supports the proposed process for working both locally, and as a region in collaboration with the Denver Metro public Health and Health System Collaborative. In November, AHA assembled a meeting of Aurora's three acute care hospitals to explore collaboration where common community priorities exist and pledged to support all three hospitals in their CHNE efforts through our existing community outreach and engagement capacities.

AHA's membership of over 2,100 individuals and organizations, represents a myriad of Aurora communities and stakeholders in the public and private sector. We share the belief that by working together, Aurora's wealth of healthcare resources can meet the needs of our most vulnerable and underserved residents. We have a built a robust and trusted outreach and engagement capacity, and we will use this capacity to assist UCH-A in its efforts to both communicate with and listen to the Aurora community throughout this process.

If I can provide any additional information, or answer any questions, please don't hesitate to contact me.

Denise Denton, Executive Director

Aurora Health Alliance 303-941-0181

ddenton@aurorahealthalliance.org

**INCREASE ACCESS!** 

**EXPAND COVERAGE!** 

**BUILD COLLABORATION!** 



# HOSPITAL TRANSFORMATION PROGRAM COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

## LETTER OF INTENT TO PARTICIPATE TEMPLATE COMMUNITY ORGANIZATIONS

11/9/18

To Whom It May Concern,

I am pleased to confirm that Colorado Coalition for the Homeless intends to participate in the Community Health Neighborhood Engagement Process being undertaken by University of Colorado Hospital, Anschutz Medical Campus as it plans for its participation in the Hospital Transformation Program.

#### Colorado Coalition for the Homeless is a:

Federally Qualified Health Center

Community organization addressing social determinants of health;

Consumer advocate / advocacy organization

The mission of the Colorado Coalition for the Homeless is to work collaboratively toward the prevention of homelessness and the creation of lasting solutions for homeless and at-risk families, children, and individuals throughout Colorado.

The Coalition advocates for and provides a continuum of housing and a variety of services to improve the health, well-being and stability of those it serves.

Since its founding in 1984, the organization has earned state and national recognition for its integrated health care, housing, and service programs.

The Coalition's comprehensive approach addresses the causes of homelessness, as well as the consequences, offering critical assistance to over 15,000 families and individuals each year.



Community and Health Neighborhood Engagement Action Plan TemplateColorado Hospital Transformation Program Community And Health Neighborhood Engagement Action Plan Template

Colorado Coalition for the Homeless has reviewed the Community Health Neighborhood Engagement action plan provided by University of Colorado Hospital, Anschutz Medical Campus and intends to participate in the Community Health Neighborhood Engagement Process.

The Colorado Coalition for the Homeles and the University of Colorado Hospital share the care of a significant amount of people. We are determined to work collaboratively to improve the coordination of these services to enhance outcomes for this shared population. We intend to fully participate in the community needs assessment with the University and intend to implement shared workflows and processes to address any identified gaps.

Any questions should be directed to Brian Hill, MD. bhill@coloradocoalition.org (970)420-8084

Sincerely,

Brian Hill, MD

Chief Clinical Officer

Colorado Coalition for the Homeless



# HOSPITAL TRANSFORMATION PROGRAM COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

### LETTER OF INTENT TO PARTICIPATE COMMUNITY ORGANIZATIONS

#### **November 21, 2018**

To Whom It May Concern,

I am pleased to confirm that **Colorado Community Health Network (CCHN)** intends to participate in the Community Health Neighborhood Engagement Process being undertaken by **the below listed hospitals** as it plans for its participation in the Hospital Transformation Program.

- Denver Health and Hospital Authority
- Boulder Community Hospital
- St. Anthony Hospital
- St. Anthony North Health Campus
- Avista Adventist Hospital
- Longmont United Hospital
- Porter Adventist Hospital
- Littleton Adventist Hospital
- Castle Rock Adventist Hospital
- Parker Adventist Hospital
- North Suburban Medical Center
- Presbyterian St Luke's/Rocky Mountain for Children
- Rose Medical Center



- Sky Ridge Medical Center
- Swedish Medical Center
- The Medical Center of Aurora
- UCHealth Broomfield Hospital
- UCHealth Longs Peak Hospital
- UCHealth Broomfield Hospital
- UCHealth University of Colorado Anschutz Medical Campus
- Children's Hospital Colorado/Anschutz Medical Campus
- SCL St. Joesph Hospital
- SCL Luthern Medical Center
- SCL Good Samaritan Medical Center

**Insert Name of Organization** is a (please select one):

• SCL Platte Valley Medical Center

Regional Accountable Entity
☐ Local Public Health Agency
☐ Mental Health Center
☐ Federally Qualified Health Center
☐ Rural Health Center
Other Community Health Center
☐ Primary Care Medical Provider
$\hfill \square$ Regional Emergency Medical and Trauma Services Advisory Council
☐ Long Term Service and Support (LTSS) Provider
☐ Community organization addressing social determinants of health;
☐ Health Alliance
☐ Consumer advocate / advocacy organization
○ Other [Please Describe]

Brief Organizational Description: CCHN is the membership association for Colorado's 20 Federally Qualified Health Centers (FQHCs), which operate 202 clinic sites in 42 counties and care for Coloradans from 61 of the 64 counties in the state. FQHCs are the health care home for more than one in seven



people in the state, including 26% of Medicaid enrollees, 22% of CHP+ enrollees, and 37% of Colorado's uninsured. Over 93% of patients at Colorado FQHCs have family incomes below 200% of the Federal Poverty Level. Colorado FQHCs are one of the largest providers of health care for low-income individuals and families in the state. CCHN's mission is to support FQHCs to increase access to high quality health care for people in need in Colorado.

CCHN has reviewed the Community Health Neighborhood Engagement action plan provided by Denver Health that includes language about a consolidated hospital approach through the Denver Metro Partnership for Health working with CCHN. This approach, laid out below in our explanation of how CCHN plans to participate, was developed in colloboration with the above listed hospitals with assurance that this would be included in all action plans and intends to participate in the Community Health Neighborhood Engagement Process. Please Add a Few Sentences About: 1. Your Organization's Interest in the HTP; and 2. How Your Organization Intends to Participate in the CHNE Process.

- 1. Interest: Colorado FQHCs are one of the state's largest providers of health care for low-income individuals and families in the state. CCHN appreciates the intent of the Hospital Transformation Program (HTP) to improve partnership in the delivery of care including higher quality care, more efficient care delivery and improved responsivenss to local communities. CCHN interests in the HTP including supporting state efforts to expediate value-based payment including shared savings, hospital engagement and accountablity to metrics currently in use by the ACC and other state intiatives to move towards aligned system-wide value-based payments, and a key CCHN interest is ensuring that HTP encourages hospitals to support and strengthen the currently established community-based systems focused on primary and behavioral health care.
- 2. Participation: CCHN greatly appreciates the expressed interest and commitment of the above listed hospitals to participate in a separate CCHN hosted meeting in the metro area for CHCs to share their HTP interests, and the invitation to a CCHN staff member to participate in the Denver Metro Partnership for Health meetings specific to HTP. CCHN has also asked that hospitals engage locally with their respective FQHCs with a map and listing of FQHCs available here: https://cchn.org/map/.

Any questions should be directed to **Katie Pachan Jacobson**, **CCHN Policy Director at katie@cchn.org or Polly Anderson**, **CCHN VP of Strategy and Financing at polly@cchn.org**.

Sincerely,

Katie Pachan Jacobson, MSW CCHN Policy Director





#### Informing Policy. Advancing Health.

For:

Centura Health
Children's Hospital Colorado
Denver Health & Hospital Authority
Kaiser Permanente
SCL Health
UCHealth Broomfield Hospital
UCHealth Longs Peak Hospital
UCHealth University of Colorado Anschutz Medical Campus
UCHealth Highlands Ranch Hospital

November 15, 2018

To Whom It May Concern:

CHI is pleased to express its support for the Metro Denver Partnership for Health (MDPH) health system participants as they seek to leverage the group's efforts for the Hospital Transformation Program (HTP) Community Neighborhood Health Engagement (CHNE) process.

Since 2002, CHI has served as a trusted and leading source of credible analysis and expertise for Colorado leaders. As the convener of the Metro Denver Partnership for Health (MDPH), CHI welcomes the opportunity to discuss their potential collective efforts for the CHNE. The purpose of the MDPH is to align community health planning activities for public health and non-profit health system partners in the metro Denver region.

While membership of this group is currently limited to local health departments and health systems, we believe that this group will provide meaningful insight for the CHNE process and can serve as one of a number of strategies used by hospitals to understand the local communities they serve. We also understand that the MDPH may also decide to invite other stakeholders such as RAEs, Federally Qualified Health Centers, and other organizations addressing population health needs.

CHI supports the possibility of incorporating the CHNE into MDPH's current agenda. We welcome the opportunity to explore other ways CHI may support efforts related to the HTP.

Any questions may be directed to me at 720.382.7091 or Beck Furniss at 720.382.7079.

Sincerely,

Ann Luffler

Ann Loeffler Director



# HOSPITAL TRANSFORMATION PROGRAM COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

## LETTER OF INTENT TO PARTICIPATE TEMPLATE COMMUNITY ORGANIZATIONS

[DATE]

To Whom It May Concern,

X Other: Emergency Shelter

I am pleased to confirm that **Comitis** intends to participate in the Community Health Neighborhood Engagement Process being undertaken by **University of Colorado Hospital**, **Anchutz Campus** as it plans for its participation in the Hospital Transformation Program.

Comitis is a (please select one):		
	Regional Accountable Entity	
	Local Public Health Agency	
	Mental Health Center	
	Federally Qualified Health Center	
	Rural Health Center	
	Other Community Health Center	
	Primary Care Medical Provider	
	Regional Emergency Medical and Trauma Services Advisory Council	
	Long Term Service and Support (LTSS) Provider	
	Community organization addressing social determinants of health;	
	Health Alliance	
	Consumer advocate / advocacy organization	



Community and Health Neighborhood Engagement Action Plan TemplateColorado Hospital Transformation Program Community And Health Neighborhood Engagement Action Plan Template

Page 2 of 2

Under the umbrella of MHBHC (Mental Health and Substance Abuse agency), Comitis provides emergency shelter that reflects Housing First principles; offering overnight and programming shelter to singles, families, Veterans, and ORU guests / clients. Additional services are provided at the ADRC, including: Street Outreach, MAT Services and Case Management to those experiencing homelessness or are in need.

- Comitis has reviewed the Community Health Neighborhood Engagement action plan provided by University of Colorado Hospital, Anschutz Medical Campus and intends to participate in the Community Health Neighborhood Engagement Process.
- 1. Comitis's interest in the HTP program is to support our UCH Community Partnership. We recognize the communities need for a continuum of care for those who may require additional supports outside of the medical condition that has introduced us. Comitis, along with the support of the Aurora Day Resource Center may have the opportunity to provide light case management to identify additional barriers to housing UCH patients may also be experiencing.
- 2. Comitis will partner with UCH Department of Social Workers to provide medical respite for UCH referrals with future consideration for contracting reserved beds.

Any questions should be directed to Stephanie Kok: Skok@mhbhc.org

Sincerely,

Stephanie Kok Interim Deputy Director of Homeless Services MHBHC

