



HOSPITAL TRANSFORMATION PROGRAM

COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

ACTION PLAN TEMPLATE

I. Instructions and Timeline

Hospitals interested in participating in the Hospital Transformation Program (HTP) must engage organizations that serve and represent the broad interests of the community, including clinical providers, to identify community needs and resources to inform their applications to the HTP. Hospitals should utilize existing forums and collaborations already in place, such as health alliances, when possible, rather than establishing new forums of engagement.

Potential program participants must submit a Community and Health Neighborhood Engagement (CHNE) Action Plan, to outline how they will conduct the CHNE process. In completing this document, hospitals should review the requirements for CHNE outlined in the CHNE Requirements document and the CHNE Hospital Guidebook to ensure compliance.

In particular, the State will be reviewing proposed Action Plans to ensure:

- The process will be adequately inclusive of organizations that serve and represent the broad interests of the community and that no key stakeholders are excluded;
- There is a plan for proactive recruitment as needed and addressing any gaps in participation;
- The hospital has obtained letters from its local RAE at least two other community organizations expressing that they are aware of the Action Plan and that they intend to participate in the CHNE process (hospitals will be expected to reach out to the Department to seek assistance if they experience difficulties in obtaining these letters);
- Existing forums and collaborations already in place will be leveraged as reasonably feasible and the hospital has obtained letters from coalition and meeting coordinators expressing that they are aware of the Action Plan and that they intend to participate in the CHNE process (hospitals will be expected to reach out to the Department to seek assistance if they experience difficulties in leveraging existing coalitions and meetings);



- A diverse enough range of venues, locations, times and manners for engagement will be provided to ensure a meaningful opportunity for participation;
- Opportunities for engagement will be held at regular intervals;
- The venues for engagement will provide opportunities for information to be shared out and input to be received;
- There is a plan for providing adequate notice of engagement opportunities and for providing updates; and
- The program participants have identified or have a process planned for identifying existing Community Health Needs Engagement or other data to complete an evidence-based environmental scan, including identifying community needs and existing resources and gaps.

Action Plans must be submitted in .pdf form with all supporting documentation via e-mail by November 30, 2018 at 5pm to the CO HTP email address COHTP@state.co.us. Plans received after this deadline will not be considered and hospitals will be expected to begin implementing their plans immediately following submission, or earlier.

Following the submission date, the State will review the Action Plans. The plans will not be scored. However, the State will work collaboratively with participants in December 2018 to refine plans as needed to reflect a CHNE process with which both the participant and the State are comfortable.



II. Contact Information

Please provide the legal name, address and Medicaid ID number for the hospital for which this Action Plan is being submitted, as well as a name, address and title for a hospital executive with signatory authority to whom official correspondence should be addressed.

Hospital Name	UCH-MHS, DBA Memorial Health System
Hospital Medicaid ID Number	
Hospital Address	4050 Briargate Parkway Colorado Springs, CO 80902-7815
Hospital Executive Name	Doreen Hartmann
Hospital Executive Title	Chief Financial Officer
Hospital Executive Address	1400 E Boulder St Colorado Springs, CO 80909-5533
Hospital Executive Phone Number	719-365-2062
Hospital Executive Email Address	Doreen.Hartmann@uchealth.org

Please provide a primary and secondary point of contact for this Action Plan

Primary Contact Name and Title	Roberta Capp, Medical Director Care Transitions
Primary Contact Address	12401 E 17th Ave, Mail Stop B255
Primary Contact Phone Number	720-848-4398
Primary Contact Email Address	Roberta.capp@uchealth.org
Secondary Contact Name and Title	Lisa Vargas
Secondary Contact Address	1400 East Boulder St. Colorado Springs, CO 80909
Secondary Contact Phone Number	719-365-9216
Secondary Contact Email Address	Lisa.vargas@uchealth.org



III. Engagement Strategy

With the following responses, please outline your strategy for engaging community organizations as you identify community needs and plan for your participation in the Hospital Transformation Program. Hospitals are required to solicit and incorporate into their planning and applications input from a broad cross-section of the community and Health Neighborhood¹, including clinical providers and organizations that serve and represent the broad interests of the community and those specific to HTP priority populations and project topics, including but not limited to:

- Regional Accountable Entities (RAEs);
- Local Public Health Agencies (LPHAs);
- Mental Health Centers;
- Community Health Centers, including Federally Qualified Health Centers and rural health centers;
- Primary Care Medical Providers (PCMPs);
- Regional Emergency Medical and Trauma Services Advisory Councils (RETACs);
- Long Term Service and Support (LTSS) Providers;
- Community organizations addressing social determinants of health;
- Health Alliances; and
- Consumer advocates/advocacy organizations

III.a. Please use the space below to explain how organizations that serve and represent the broad interests of the community will be engaged in the CHNE process. The following Please include in your response:

- What community organizations you intend to engage and how you will ensure participation aligns with HTP priority populations and project topics;
- Your plan for outreach;
- Any gaps you expect as you engage the community and your plan for addressing those gaps; and
- What existing coalitions and meetings you intend to leverage and your collaborative plan for doing so (hospitals should develop this plan collaboratively with the coalition and / or meeting coordinator). If you do not plan to leverage

¹ Health Neighborhood providers include: specialty care, LTSS providers, Managed Service Organizations and their networks of substance use disorder providers, hospitals, pharmacists, dental, non-emergency medical transportation, regional health alliances, public health, Area Agencies on Aging, Aging and Disability Resources for Colorado, and other ancillary providers such as Colorado Crisis Services vendors.



existing forums, please provide an explanation. Please submit letters from the coalition or meeting coordinators of any coalition / meeting you intend to leverage expressing that they are aware of the Action Plan and that they intend to participate in the CHNE process;

Response (Limited to 500 words or less)

UCHealth Memorial Health System will partner with UCHealth facilities and other health care organizations and hospitals in close geographic proximity in order to assure ease of interaction with community stakeholders in conducting an environmental scan and community health needs engagement process.

Memorial Health System will work closely with El Paso County Public Health (EPCPH), an experienced convener of community organizations in the El Paso community. The EPCPH already convenes the Healthy Community Collaborative (HCC) on a quarterly basis with over 60 community organizations. The purpose of the HCC is to work together to implement activities and proven strategies within partner agencies to improve the health of the people of El Paso County. In addition, EPCPH has a desire to work closely with health care systems to: 1. Share findings of 2017 community health needs assessment and 2. Help health care systems connect with a broad set of community organizations. The goal is to collectively improve upon the publicly available thriving Colorado dashboard metrics.

EPCH will convene a group of clinical stakeholders including, but not limited to, health care systems, federally qualified health centers, community mental health centers, and regional accountable entities to conduct a joint HTP environmental scan. We will leverage the ongoing HCC meetings to discuss findings related to the environmental scan with larger representation from community organizations to share findings and obtain feedback from our community organizations.

One of the goals of the community health needs engagement process is to determine what larger community based committees and meetings exist where hospitals can play a key role and utilize current data/findings that are already in existence. Currently, Memorial Health System also participates in the El Paso Behavioral Health Consortium. We hope to partner with those larger stakeholder advisory and community groups in order to incorporate current findings related to care gaps found in mental health and substance use disorders.

In parallel to the EPCPH meetings, Memorial Health System has identified the following key health care partners to conduct smaller operational working group meetings in order to identify current care gaps related to care transitions practices for Medicaid clients utilizing Memorial Health System locations:

- Peak Vista: the major Medicaid primary care provider for the region and local FQHC, providing integrated behavioral health care, dental and specialty care.



- Aspen Pointe: the local community mental health center of the area, providing both mental health and substance use disorder for Medicaid clients in this region.
- Colorado Community Health Alliance: As the regional accountable entity of this area, we are partnering with CCHA to have stronger partnerships that can help us address challenges related to caring for Medicaid clients. We will further collaborate on P4P metrics and in aligning efforts whenever possible.

At this time we have found gaps in collaborating with all 10 HTP agencies listed in the HTP action plan template. We have engaged with our Regional Health Connector, RAE and Public Health Agency, in order to identify our all state mandated partnership agencies.

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Please include letters from your local RAE and at least two other, different types of community organizations, such as:

- LPHAs;
- Mental Health Centers;
- Community Health Centers;
- PCMPs;
- RETACs;
- LTSS Providers;
- Consumer advocates or advocacy organizations; and
- Community organizations addressing social determinants of health.

The letters should express that they are aware of the Action Plan and that they intend to participate in the CHNE process.

III.b. Please use the space below to describe strategies you will undertake to maximize participation. Please include in your response:

- An outline of the types of activities you have planned and their expected frequency;
- How participation will be facilitated;
- Your plan for noticing activities; and
- Your plan for sharing out updates.

Response (Limited to 250 words or less)



In creating UHealth Memorial Health System’s action plan, we met with each one of the aforementioned community organizations to disseminate information related to the hospital transformation program and educate our community partners about the goals of this new hospital Medicaid value based program. We also discussed the development of this action plan in collaboration with the aforementioned community organizations.

Moving forward, the ECPH will convene key clinical community organizations from various backgrounds to discuss the environmental scan activity and align datasets/goals from other agencies as it pertains to the five hospital transformation priority areas. A product of the ECPH HTP meetings, will be to describe recommendations to the RAE on common data elements that hospitals, clinic partners and LPHAs require, in order to fully understand care gaps under the five HTP priority areas. On a quarterly basis, hospital representatives will present HTP related information at the HCC for further discussion to gain broader community organization feedback. Meeting invitations will occur via email.

UHealth Memorial Health System will leverage the Regional Accountable Entity existing community forums, namely the Program Improvement Advisory Committee (PIAC) and the provider network meetings to communicate HTP findings, receive feedback from community organizations, and engage in further needed partnership.

Updates from ECPH will be shared with UHealth, HCC members and any other necessary community partners through meeting minutes or other meeting summaries. The mid-point report will describe findings from the community health needs assessment and will be publicly available on HCPF’s website.



III.c. Please use the space below to provide an overview of the process and methods that will be used to conduct community assessments, including the sources and information that will be used to identify community health needs and service levels available. Please address in your response:

- Known CHNAs and other data sources you can utilize, noting any known or expected gaps specific to HTP priority populations and project topics;
- Data sources available from partners; and / or
- Where you intend to find data sources specific to HTP priority populations and project topics.

Response (Limited to 250 words or less)



EPCPH strives to be the leader in data tracking, monitoring and analysis from national and local sources and will convene data from a series of stakeholders through the HCC for this process, including the regional accountable entity and hospitals. Existing resources such as the 2017 El Paso County Health Indicators Report and the 2017-2021 Community Health Improvement Plan will be used. Other data sources that plan to be used are from the Colorado Department of Public Health and Environment, Behavioral Risk Factor Surveillance System, the Healthy Kids Colorado Survey, and local hospital and emergency department data. Sharing data related to hospital systems has previously been a gap for EPCPH, as they do not have an interconnected system to allow us access to local hospital-related data.

UCHealth System is developing an internal data workgroup with the purpose of aggregating, evaluating, and making recommendations on the current HTP population needs. Recommendations from the data workgroup will be given to hospital-community stakeholder groups to help facilitate conversations and convey population health needs in an objective manner. The internal data workgroup meeting will occur on a monthly basis, and will be attended by representatives of the population health department, revenue cycle department, care management and social work department, data-analytics, and include physician-medical provider participation. UCHealth will work closely with EPCPH in sharing summarized findings of the UCHealth system internal data workgroup.

Summary of findings will be presented at the local community meetings organized by EPCPH and CCHA. These meetings will be publically announced.

We may have gaps in data sources and data types (database, interviews, survey results, etc), specifically it may be challenging to find forums that coordinate meetings with Medicaid citizens, therefore their perspective may not be identified. We would like to work closely with the state and advocacy groups that can help UCHealth identify such opportunities.

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III.d. Please use the space below to describe expected challenges and potential solutions to engaging community organizations in the CHNE process.

Response (Limited to 250 words or less)

We would like to leverage ongoing partnership meetings to avoid community meeting fatigue. As we meet with larger convener groups and stakeholders, we may change our meeting infrastructure and scheduling to reflect feedback received from the community organizations. We understand that despite our best efforts to engage with community organization partners, we may have missed key community organizations that we should meet and discuss future partnership opportunities. We hope to utilize



the RAE, state, LPHA, and RHC as a means to disseminate findings related to hospital work and determine future additional partnerships, as they relate to the HTP CHNE and/or HTP program development phase.

In depth data aggregation, exchange and analysis are quite time consuming and the CHNE timeline may not accommodate for such activities to take place in a way that will appease all stakeholders. We will work closely with our stakeholders, legal department, and data departments to understand and report on limitations associated with conducting such activities.

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VI. Additional Information (Optional)

You may use the space below to provide any additional information about your planned CHNE process.

Response (Limited to 250 words or less) –

UCHealth is interested in learning about other community networking meetings, and in developing relationships with organizations that want to partner with Memorial Health System in conducting the HTP mid-point report.

We are open to collaborating with the agencies listed in the Action Plan template. If you belong to an agency that wants to collaborate and participate in the HTP process, please contact the UCHealth Memorial Health System representative listed in this application. Our goal is to develop a robust community health needs assessment-environmental scan.

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November 12, 2018

To Whom It May Concern:

This letter is to confirm that AspenPointe intends to participate in the Community Health Neighborhood Engagement Process being undertaken by Memorial Hospital North, Memorial Hospital Central, Grandview Hospital and Pikes Peak Regional Hospital in connection with the Hospital Transformation Program.

AspenPointe is the largest behavioral healthcare organization in the region. Our continuum of care includes mental health and substance abuse services as well as career and education enhancement programs for individuals and families, adults, teenagers and children.

AspenPointe is interested in partnering with UC Health in order to:

1. Provide mental health and substance use disorder to Medicaid clients, and
2. Assess current mental health/SUD care gaps and develop ways to collaborate in caring for our common patients.

Please direct any questions to Maria Berger at maria.berger@aspenpointe.org.

Sincerely,

A handwritten signature in black ink, appearing to read "Maria Berger".

Maria Berger
Director, Healthcare Services
1795 Jet Wing Dr.
Colorado Springs, CO 80916
719-572-6279

November 21, 2018

Matt Haynes
Colorado Hospital Transformation Program
Colorado Department of Health Care Policy & Financing
1570 Grant Street
Denver, CO 80203

Dear Mr. Haynes:

Colorado Community Health Alliance (CCHA) is pleased to submit this letter of intent to participate in the *Colorado Hospital Transformation Program: Community and Health Neighborhood Engagement* process, being undertaken by UHealth Memorial Health System (UHealth). As a regional organization for Health First Colorado, we highly value strong relationships and partnerships with our local health care providers. UHealth plays a vital role in addressing the health needs of our members in Region 7 and is an engaged community partner.

CCHA has reviewed the Community Health Neighborhood Engagement (CHNE) action plan provided by UHealth and intends to participate in the CHNE process. We look forward to collaborating with UHealth to determine the best projects and initiatives that will improve population health, align the health neighborhood, and provide high value and cost effective care for the community. CCHA will participate in broader regional meetings, provide data, and meet with UHealth no less than quarterly to discuss current processes and future opportunities to collaborate on care transitions. We will also invite UHealth representatives to give community updates during our Program Improvement Advisory Committee meetings.

Health care payers and providers will achieve better health outcomes by promoting services and programs that strengthen cross-sector partnerships, drive improved outcomes, avoid preventable health care costs, and engage the community in charting a strategic direction. We are enthusiastic about the positive work UHealth has accomplished and look forward to continued collaboration.

Please direct any questions to Amy Yutzy, Amy.Yutzy@CCHAcares.com.

Sincerely,



Ken Nielsen
CCHA Executive Director

2018 Members

American Medical Response
AspenPointe
Children's Hospital CO/
Colorado Springs
Colorado Springs
Fire Department
Colorado Springs
Chamber & EDC
DaVita Medical Group
Dream Centers of
Colorado Springs
El Paso County
Medical Society
El Paso County
Public Health
EngageHealth Innovations
Encompass Health Corp.
Annette Fryman
Cherie Gorby
Robin Johnson MD
Kaiser Permanente
Mission Medical Center
Mountain View
Medical Group
Open Bible Medical
Clinic & Pharmacy
Peak Vista Community
Health Centers
Penrose - St. Francis
Health Services
Doris Ralston
Rocky Mountain
Health Care Services
S.E.T. Family Medical Clinics
The Independence Center
UCHealth Memorial
University of CO- CO Springs

November 26, 2018

To Whom It May Concern:

I am writing on behalf of Community Health Partnership (CHP). CHP is a collaboration of 30 organization influencers and thought leaders that have come together to find viable solutions to our community's most significant health challenges.

I am pleased to confirm that **CHP** has reviewed the Community Health Neighborhood Engagement action plan provided by **UCHealth Memorial Health System, UCHealth Grandview, and UCHealth Pikes Peak** and intends to work with the hospital during its pre-waiver Community Health Neighborhood Engagement Process as it plans for its participation in the Hospital Transformation Program. Specifically, **CHP** has worked with **UCHealth Memorial Health System, UCHealth Grandview, and UCHealth Pikes Peak** to develop a plan for using our convenings to engage stakeholders.

As an agency, we want to participate in the HTP:

- **To ensure barriers to better health are removed, people are met where they are at and treated with dignity regardless of their circumstances.**
- **To collaborate and conduct a needs assessment/identify care gaps for people experiencing homelessness.**
- **To help UCHealth Hospital connect with community resources/programs available for Medicaid homeless clients.**

Any questions should be directed to Aimee Cox, CEO, Community Health Partnership.

Sincerely,



Aimee Cox, CEO
Community Health Partnership
Aimee.Cox@ppchp.org
719-632-5094



Office of the Director

1675 W. Garden of the Gods Rd., Suite 2044
Colorado Springs, CO 80907
(719) 578-3199 *phone*
(719) 575-8664 *fax*
www.elpasocountyhealth.org

Prevent • Promote • Protect

HOSPITAL TRANSFORMATION PROGRAM

COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:

LETTER OF INTENT TO PARTICIPATE

COALITIONS AND OTHER COLLABORATIONS

November 19, 2018

To Whom It May Concern,

I am writing on behalf of **El Paso County Public Health (EPCPH)**, the agency who convenes the **Healthy Community Collaborative (HCC)**. The HCC is a stakeholder group of community partners who have been working together since 2011 to implement strategies identified in the El Paso County Community Health Improvement Plan, with priority areas being healthy eating and active living and mental health and substance abuse, all filtered through a lens of health equity. Their vision is to increase life expectancy for all in El Paso County by removing barriers that prevent people from achieving optimal health. The HCC consists of over 60 representatives from a multitude of organizations, such as schools, health systems (including behavioral health), a federally qualified health center, non-profit organizations, city and county government agencies, public health, medical providers, community foundations, grant making organizations and interested citizens. HCC meetings are held at least quarterly at the county's Citizens Service Center or a partner's community space.

I am pleased to confirm that **EPCPH, on behalf of the HCC**, has reviewed the Community Health Neighborhood Engagement action plan provided by **UCHealth Memorial Hospital Central, UCHealth Memorial Hospital North, UCHealth Grandview Hospital, and UCHealth Pikes Peak Regional Hospital** and intends to work with the hospital system during its pre-waiver Community Health Neighborhood Engagement process as it plans for its participation in the Hospital Transformation Program. Specifically, **EPCPH** has worked with **UCHealth Memorial Hospital Central, UCHealth Memorial Hospital North, UCHealth Grandview Hospital, and UCHealth Pikes Peak Regional Hospital** to develop a plan for using our convenings to engage stakeholders.

EPCPH is excited to work collectively with multiple health care systems as they prepare to participate in the Hospital Transformation Program, as the program's goals will contribute to the HCC's vision by building an integrated system of community partnerships, which puts practices into place that provide people the opportunity to realize improved health outcomes.

EPCPH expects that UHealth will leverage the resources of the HCC and its partners to eliminate duplicate work, improve services to all underserved populations in El Paso and Teller Counties, provide access to hospital data and any data they receive outside of EPCPH and HCC's efforts, and recognize the efforts and contributions of EPCPH as the convener of the HCC and as equal partners. EPCPH will convene the HCC to discuss updating the most recent community health needs assessment to include the Hospital Transformation Program's priority areas with the help of UHealth and other local health care systems, and will connect UHealth with any necessary HCC partners to discuss specific priority areas. EPCPH expects that at least one representative from UHealth will attend all HCC convenings and any other meetings that arise related to the community health needs assessment, and will share outcomes of UHealth's convenings and progress of the Hospital Transformation Program with the HCC at quarterly meetings and as requested.

Any questions should be directed to:

Dr. Robin Johnson, EPCPH Medical Director at RobinJohnson@elpasoco.com or (719) 578-3258, or
Mina Liebert, EPCPH Public Health Planner at MinaLiebert@elpasoco.com or (719) 578-3206.

Sincerely,



Susan Wheelan
Interim Public Health Director
El Paso County Public Health



Prevent • Promote • Protect

Office of the Director

1675 W. Garden of the Gods Rd., Suite 2044
Colorado Springs, CO 80907
(719) 578-3199 *phone*
(719) 575-8664 *fax*
www.elpasocountyhealth.org

HOSPITAL TRANSFORMATION PROGRAM
COMMUNITY AND HEALTH NEIGHBORHOOD ENGAGEMENT:
LETTER OF INTENT TO PARTICIPATE
COMMUNITY ORGANIZATIONS

November 19, 2018

To Whom It May Concern,

I am pleased to confirm that **El Paso County Public Health (EPCPH)** intends to participate in the Community Health Neighborhood Engagement Process being undertaken by **UCHealth-MHS, DBA Memorial Health System, UCHealth Grandview Hospital, and UCHealth Pikes Peak Regional Hospital, collectively referred to as UCHealth**, as it plans for its participation in the Hospital Transformation Program.

El Paso County Public Health is a (please select one):

- Regional Accountable Entity
- Local Public Health Agency
- Mental Health Center
- Federally Qualified Health Center
- Rural Health Center
- Other Community Health Center
- Primary Care Medical Provider
- Regional Emergency Medical and Trauma Services Advisory Council
- Long Term Service and Support (LTSS) Provider
- Community organization addressing social determinants of health;
- Health Alliance

EPCPH serves all residents and visitors of El Paso County with the mission to promote and protect public health and environmental quality across El Paso County through people, prevention, and partnerships. Its vision is for all El Paso County residents to live in thriving communities where every person has the opportunity to achieve optimal health. It was the first nationally-accredited health department in Colorado

and is organized into three major divisions: Disease Prevention and Health Promotion, Health Services, and Environmental Health.

EPCPH has reviewed the Community Health Neighborhood Engagement (CHNE) action plan provided by **UCHealth** and intends to participate in the CHNE process.

EPCPH is excited to work collectively with multiple health care systems as they prepare to participate in the Hospital Transformation Program, as the program's priorities and goals align with many goals found within EPCPH's own Strategic Plan. The work also aligns with the Healthy Community Collaborative (HCC), a stakeholder group of over 60 partner agencies who are convened by EPCPH and work together to implement the strategies found in the El Paso County Community Health Improvement Plan. Working with UCHealth and partner agencies on the CHNE and Hospital Transformation Program will satisfy EPCPH's broader desires to reduce duplication in work among community partners, increase collaboration and identify opportunities for partners to align efforts and work together, allow EPCPH and community partners to share data and further their work with access to valuable information that was not previously accessible, and seek additional funding opportunities.

EPCPH intends to participate in the CHNE process by utilizing the HCC and its partners and convenings to update the most recent community health needs assessment to include the Hospital Transformation Program's priority areas, with the help of UCHealth and other local health care systems, and will connect UCHealth with any necessary HCC partners to discuss specific priority areas. EPCPH will also assist with data interpretation and analysis.

The following organizations have committed to work collaboratively on the CHNE process: Centura Health, UCHealth-MHS, Children's Hospital Colorado, EPCPH, Colorado Community Health Alliance (the Regional Accountable Entity), the Regional Health Connector, Peak Vista Community Health Center (the Federally Qualified Health Center), and AspenPointe (the local mental health center). Additional organizations who were not initially required as part of the Hospital Transformation Program are also able to participate in the CHNE process. EPCPH will serve as convener of this group and the aforementioned agencies have agreed to meet on a coordinated schedule and work together to complete the CHNE and other necessary components of the Hospital Transformation Program in El Paso County.

Any questions should be directed to:

Dr. Robin Johnson, EPCPH Medical Director at RobinJohnson@elpasoco.com or (719) 578-3258, or
Mina Liebert, EPCPH Public Health Planner at MinaLiebert@elpasoco.com or (719) 578-3206.

Sincerely,



Susan Wheelan
Interim Public Health Director
El Paso County Public Health



“To Provide Exceptional Health Care to People Facing Access Barriers Through Clinical Programs and Education”

November 21, 2018

To Whom It May Concern,

I am pleased to confirm that **Peak Vista Community Health Centers** intends to participate in the Community Health Neighborhood Engagement Process being undertaken by **UCHealth Memorial Hospital North, UCHealth Memorial Hospital Central, UCHealth Pikes Peak Regional, UCHealth Grandview Hospital**, as it plans for its participation in the Hospital Transformation Program.

Peak Vista Community Health Centers is a Federally Qualified Health Center.

Peak Vista Community Health Centers is a nonprofit Federally Qualified Health Center dedicated to providing exceptional medical, dental and behavioral health care in a collaborative setting for people of all ages. Peak Vista is a leading advocate and health care provider for individuals and families with limited access to quality care in the Pikes Peak and East Central regions of Colorado. Peak Vista has been providing high-quality, compassionate care since 1971, and proudly serves over 92,000 patients.

Peak Vista Community Health Centers has reviewed the Community Health Neighborhood Engagement action plan provided by **UCHealth Memorial Hospital North, UCHealth Memorial Hospital Central, UCHealth Pikes Peak Regional, UCHealth Grandview Hospital** and will participate in the Community Health Neighborhood Engagement Process. Peak Vista will, to the extent possible, attempt to align our organization's health priority areas with UCHA's HTP priority areas as it relates to mutual and reciprocal data sharing and care coordination activities. We will participate in workgroup meetings with UCHealth representatives on a monthly to quarterly basis.

Any questions should be directed to:

Pamela J. McManus, President & CEO
3205 N. Academy Blvd, Suite 130, Colorado Springs, CO 80917
pam.mcmanus@peakvista.org
(719) 344-6453

Sincerely,

A handwritten signature in blue ink that reads "Pamela J. McManus".

Pamela J. McManus
President & CEO



HOSPITAL TRANSFORMATION PROGRAM
COMMUNITY AND HEALTH NEIGHBORHOOD
ENGAGEMENT:
LETTER OF INTENT TO PARTICIPATE
COMMUNITY ORGANIZATIONS

November 26, 2018

To Whom It May Concern,

I am pleased to confirm that Central Colorado Area Health Education Center (CCAHEC) with the Regional Health Connector (RHC) for Region 4, Teller and El Paso Counties, intends to participate in the Community Health Neighborhood Engagement Process being undertaken by UHealth Memorial Health System, UHealth Grandview, and UHealth Pikes Peak Regional Hospital as it plans for its participation in the Hospital Transformation Program.

Central Colorado AHEC – Regional Health Connector is a (please select one):

- X Community organization addressing social determinants of health**

Within an innovative framework, CCAHEC partners to create and implement educational programs, addressing the dynamic needs of students, providers, and community members. The RHC is funded by two initiatives, the State Innovation Model (SIM) and Evidence Now Southwest (ENSW) and is hosted by CCAHEC. The RHC program’s mission is to improve health in Colorado by connecting the systems that keep us healthy including primary care, public health, social services and others, with a focus on the social determinants of health and behavioral health integration. The RHC work is guided by a road map developed by each RHC based on local data, health care providers input, and community assessments and collaborations. The RHC works closely with their communities to align their work with local priorities.

Central Colorado Area Health Education Center – Regional Health Connector for Region 4, Teller and El Paso Counties has reviewed the Community Health Neighborhood Engagement action plan provided by UHealth Memorial Health System, UHealth Grandview, and UHealth Pikes Peak Regional Hospital and intends to participate in the Community Health Neighborhood Engagement Process. CCAHEC regional health connectors serve El Paso, Teller, Park, Gilpin and Clear Creek counties. In the Pikes Peak Region, El Paso, Teller, and Park counties are directly served by the UHealth Hospitals mentioned in this agreement. The philosophy of HTP in addressing the social

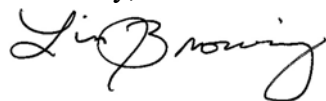


determinants of health and community engagement aligns closely with the RHC’s scope of work. The vision of HTP: “the Coloradans we serve will have integrated health care and enjoy physical, mental and social well-being” again coincides with the RHC initiatives over the last two years in their mutual counties.

In El Paso county with the UCHealth Memorial Health System and UCHealth Grandview, the following organizations have committed to work collaboratively on the CHNE process: Centura Health, UCHealth MHS, Children’s Hospital Colorado, El Paso County Public Health (EPCPH), Colorado Community Health Alliance (the Regional Accountable Entity), the Regional Health Connector, Peak Vista Community Health Center (the Federally Qualified Health Center), and AspenPointe (the local mental health center). Additional organizations who were not initially required as part of the Hospital Transformation Program are also able to participate in the CHNE process. EPCPH will serve as convener of this group and the aforementioned agencies have agreed to meet on a coordinated schedule and work together to complete the CHNE and other necessary components of the HTP. In Teller County the RHC will leverage their work with existing community organizations, collaborations, and health care providers to assist UCHealth Pikes Peak Regional Hospital with community engagement in the CHNE process. This assistance is to include, but not limited to, connections and convening of community discussions as desired by UCHealth.

Any questions should be directed to Lin Browning, CCAHEC Executive Director or Darlyn Miller, Region 4 RHC.

Sincerely,



Lin Browning
Executive Director
Central CO Area Health Education Center
10200 E. Girard Ave. B 131
Denver, CO 80231
linbrowning@centralcoahec.org
303.923.3734



Darlyn Miller RN, BSN, CCM | Regional Health Connector
Central CO Area Health Education Center
Located in and Serving El Paso and Teller Counties
7150 Campus Drive, Suite 120
Colorado Springs, CO 80920
Darlyn@centralcoahec.org
Cell: 719-465-6212



