

Setting up DUO on a replacement device

After navigating to <https://myappsduo.uchealth.org/> and signing in you will see the following screen:

The screenshot shows the Duo authentication interface. On the left is the uchealth logo and navigation links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below these is "Powered by Duo Security". The main content area has a "Device:" dropdown menu set to "Android (XXX-XXX-XXXX)". Below that is the heading "Choose an authentication method" with three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. At the bottom, there is a checkbox for "Remember me for 30 days".

Select **Add a new Device**. You will then need to confirm it is really you. Since DUO isn't setup on your new or replacement phone, select **Call Me** or **Enter a Passcode**. Passcode is the easiest. After selecting passcode you will be given the option to receive a text message with a new code (your message may contain numerous codes, any will work). Enter a code and select **Login**.

The first screenshot shows the "Add a new device" screen. It has the uchealth logo and navigation links on the left. The main heading is "Add a new device" with a sub-heading: "First, we need to confirm it's really you. Choose an authentication method below to begin adding a new device to your Duo account." Below this is "Choose an authentication method" with three options: "Call Me", "Passcode", and "Duo Push", each with a corresponding button. The second screenshot shows the "Choose an authentication method" screen. It has the uchealth logo and navigation links on the left. The main heading is "Choose an authentication method" with three options: "Call Me", "Log In", and "Send Me a Push", each with a corresponding button. A text input field contains "ex. 867539". Below the input field is a blue banner that says "Enter a passcode from Duo Mobile or a text. Your next SMS passcode starts with 2." and a "Text me new codes" button with an 'X' icon.

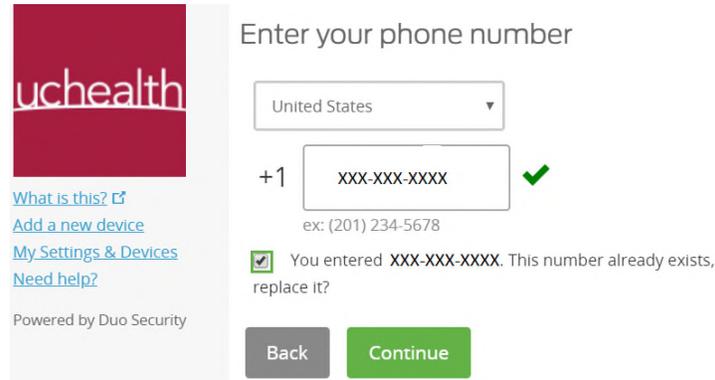
Select your device type (Most likely Mobile Phone), Select **Continue**

The screenshot shows the "What type of device are you adding?" screen. It has the uchealth logo and navigation links on the left. The main heading is "What type of device are you adding?". Below this are four radio button options: "Mobile phone RECOMMENDED", "Tablet (iPad, Nexus 7, etc.)", "Landline", and "Security Key (YubiKey, Feitian, etc.)". At the bottom is a green "Continue" button.

Enter in your phone number and Select **Continue**

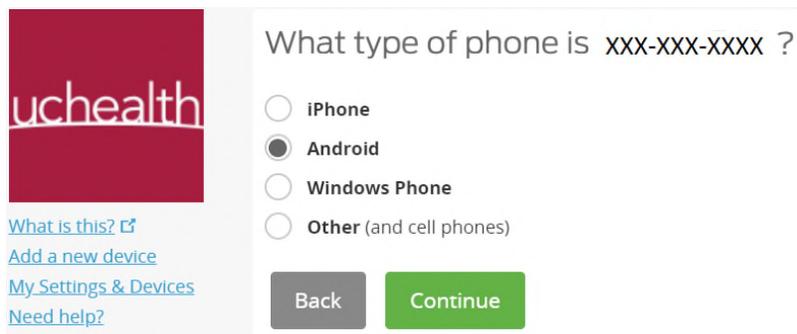
The screenshot shows the "Enter your phone number" screen. It has the uchealth logo and navigation links on the left. The main heading is "Enter your phone number". Below this is a dropdown menu for "United States". Below that is a text input field with a "+1" prefix and a placeholder "ex: (201) 234-5678". At the bottom are "Back" and "Continue" buttons.

You may be notified that your number already exists, mark the checkbox and **Continue**



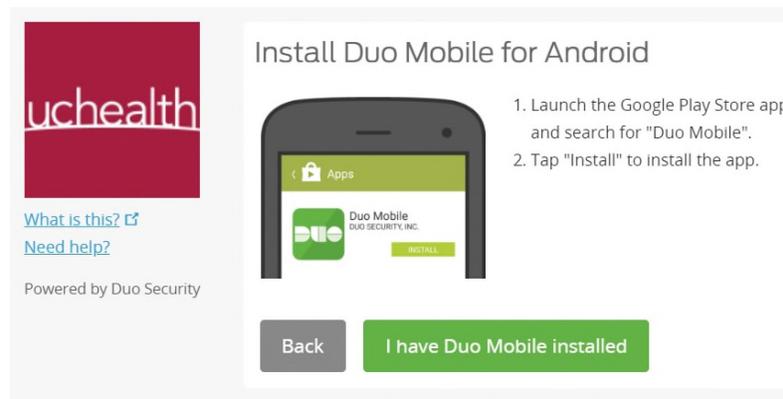
The screenshot shows the 'Enter your phone number' screen. On the left is the uchealth logo and links: 'What is this?', 'Add a new device', 'My Settings & Devices', and 'Need help?'. Below these is 'Powered by Duo Security'. The main content area has a title 'Enter your phone number'. A dropdown menu shows 'United States'. Below it is a text input field with '+1' on the left and 'XXX-XXX-XXXX' in the center, followed by a green checkmark. Below the input field is the example 'ex: (201) 234-5678'. A checkbox is checked, with the text 'You entered XXX-XXX-XXXX. This number already exists, replace it?'. At the bottom are two buttons: 'Back' and 'Continue'.

Select your phone type and select **Continue**



The screenshot shows the 'What type of phone is' screen. On the left is the uchealth logo and links: 'What is this?', 'Add a new device', 'My Settings & Devices', and 'Need help?'. Below these is 'Powered by Duo Security'. The main content area has a title 'What type of phone is xxx-xxx-xxxx ?'. There are four radio button options: 'iPhone', 'Android' (which is selected), 'Windows Phone', and 'Other (and cell phones)'. At the bottom are two buttons: 'Back' and 'Continue'.

Select **Continue** and follow the instructions to install the Duo Mobile app on your phone. Click '**I have Duo Mobile installed**' when done. ***iOS devices follow the same instructions***

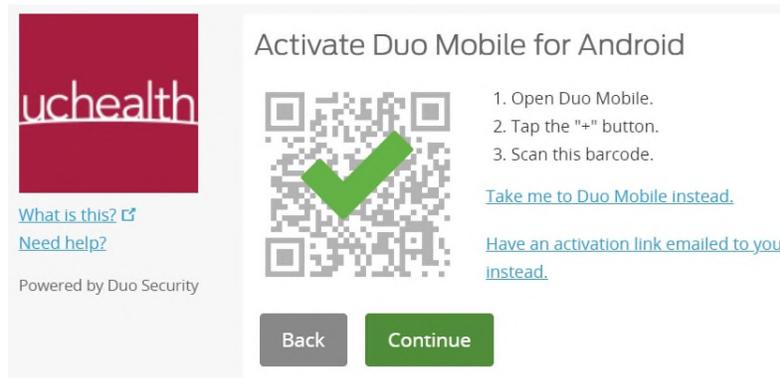


The screenshot shows the 'Install Duo Mobile for Android' screen. On the left is the uchealth logo and links: 'What is this?' and 'Need help?'. Below these is 'Powered by Duo Security'. The main content area has a title 'Install Duo Mobile for Android'. Below the title is an image of a smartphone screen showing the Google Play Store app listing for 'Duo Mobile' by Duo Security, Inc., with an 'INSTALL' button. To the right of the image are two numbered instructions: '1. Launch the Google Play Store app and search for "Duo Mobile".' and '2. Tap "Install" to install the app.'. At the bottom are two buttons: 'Back' and 'I have Duo Mobile installed'.

Following the instructions on the next screen. Open Duo Mobile on your phone. Select the + sign to add an account and then scan the barcode with your phone.



After your account is added on our phone you will see the next screen. Select **Continue**



Back to Login

On the next screen you can set preferences for your device if you prefer. Select **Back to Login**

Your new device is not set. You will be presented with the standard authentication options to sign in.

