



# UCHealth

## UNIVERSITY OF COLORADO HOSPITAL

### **NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT**

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990, University of Colorado Hospital will not discriminate against qualified individuals with disabilities on the basis of mental and/or physical disability in its services, programs, or activities.

#### **Employment**

University of Colorado Hospital does not discriminate on the basis of the disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

#### **Effective Communication**

University of Colorado Hospital and Clinics will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in University of Colorado Hospital's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

#### **Modifications to Policies and Procedures**

University of Colorado Hospital will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service dogs are welcomed in University of Colorado Hospital and Clinics, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of University of Colorado Hospital and Clinics should contact Carol Reagan, Section 504/ADA Coordinator at 720-848-1850 or [carol.reagan@uchealth.org](mailto:carol.reagan@uchealth.org) as soon as possible but no later than 48 hours before the scheduled event. If additional assistance is needed, please contact the UCH Patient Representatives office at 720-848-5277.

The ADA does not require University of Colorado Hospital to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of University of Colorado Hospital is not accessible to persons with disabilities should be directed to Carol Reagan, Section 504/ADA Coordinator at 720-848-1850.

University of Colorado Hospital will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.