UCHealth

Life Support

How to Claim Your AHA e-Card

Please note your e-Card is not valid until after you have claimed it

1. Check your inbox for an email from: no-eccreply@heart.org
    o   Please note the email may be in your SPAM or Junk folder

2. Open the email and click on the provided link "Click here to view your online e-Card"

3. You will then be directed to the AHA e-Card Student Landing page
    o   On this page you will create your own security question and answer
    o   Click the circle next to "I Agree to the Terms of Use"
    o   Click "Submit"

4. You will then be directed to the AHA e-Card Student Survey
    o   On this page you will complete the course survey
    o   Once you have completed the survey click "Submit"

5. You will then be directed to your current e-Card
    o   From this page you can click "Print" to print a copy of your e-Card
        ▪   **Please note e-Cards are not intended to be carried in your wallet. They are now accessible 24/7 online at www.heart.org/cpr/mycards, and e-Cards can also be stored on your smartphone for 24/7 access**
        ▪   If you would still like a printed copy of your certification e-Card it will print as a full 8.5x11 inch sheet
    o   To forward a copy of your e-Card to your employer, school, or training program:
        ▪   Click on the URL above your e-Card and copy the full link, then paste it into an email and send the link as needed
        ▪   You can also provide your employer, school, or training program with your e-Card Code which they can use to pull up your current card on **www.heart.org/cpr/mycards**